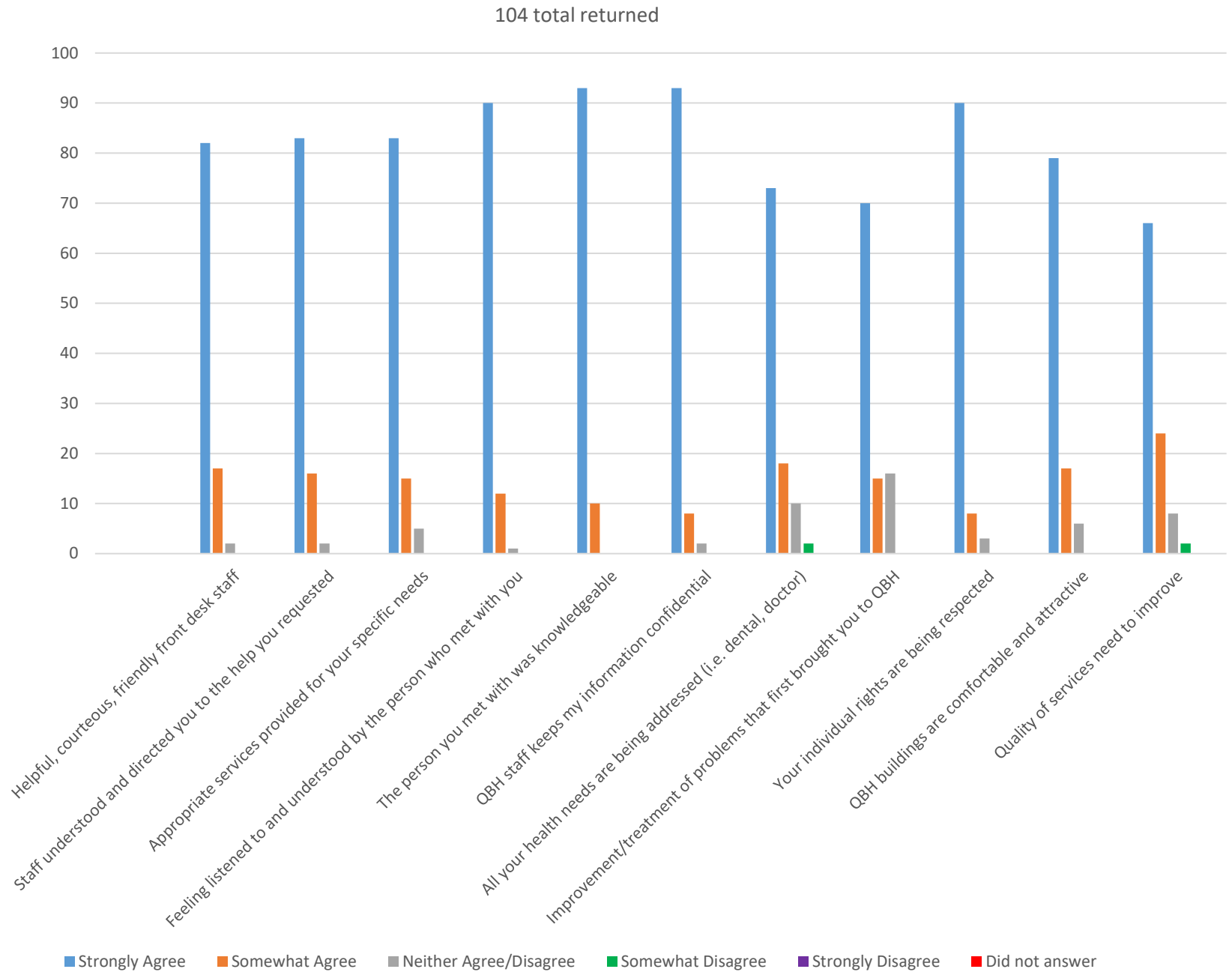


CLIENT SATISFACTION SURVEY RESULTS
JULY 2026



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What type of appointment are you here for today?

SUD: 25 CSAP: 10
MH Counseling: 53 Housing: 23
Walk in: 9 Crisis: 3
Medical: 6 RNP: 6
WISE: 4

Was your provider on time to get you for your scheduled apt? 102 YES
1 NO
1 blank

Would you recommend QBH to a friend? 102 YES
1 NO
1 blank

Would you return to QBH? 100 YES
2 NO
2 blank

What other needs do you have that are NOT being addressed?
“I need housing and mental health” “mental health” “housing” “more tools to succeed” “housing and essential needs”

Table 1. Survey Demographics

Demographics of Completed Surveys						
Gender	Female 54		Male 46	Other listing 1		Did not Disclose 2
Age	Under 13 12	13-21 8	22-35 20	36-50 46	51 and older 13	Did not Disclose 3
Race	Caucasian 88		American Indian 6	Hispanic 4	African American 7	Did not Disclose 3

Comments Received

"Love all you. Thanks"

"I love QBH, Debbie is amazing and so helpful!"

"Mrs Erica is super helpful professional and friendly I appreciate her very much Thank you for your time"

"Excellent"

"Very friendly they have great ideas"

"QBH has been helpful in every aspect that I myself has needed including mental health, housing, and mental health crisis for children"

"Love this place"

"I enjoy coming every week most time because that the only smile I get"

"Thank you to QBH for providing so much for our community"

"I have a lot of love for the employees of QBH and all that they do for who they are"

"I have been trying so hard, been doing everything on my own and finally reaching out for help. I'm at my rock bottom"

"I'm going to miss my counselor. She is so amazing and I can't wait to work with someone new and build a strong relationship through counseling"

"Very satisfied with everyone at QBH"

"Rachel, Dr. Bacas and front office person are always pleasant"

"Deb is great"

"Thank you to all that are a part of my ongoing recovery. I am blessed to have such a facility and caring people to help me on my path to long term sobriety"

"So far so good, counselors are nice and very helpful"

"You all phenomenal"

"Both women have been great so far. The program will help me as long as I can help myself"

"Thank you"

"All the staff have been extremely helpful and personable. Complete opposite of google reviews online"

"Very helpful and supportive"

"Very helpful and listen to me even though I was a mess and crying"

"Rachel is great. Front staff/receptionist is friendly. Dr. Bacas is good listener"

"Currently working towards goal-thank you! Staff is wonderful. Destiny and Liv have been so helpful."

"This has helped me a lot thank you! QBH!"